

LUCIDICA

OUR SERVICES

Contact

37 Cremer Street, Unit 219
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020 7042 6310

service@lucidica.com

Your trusted partner
in navigating the
ever-evolving digital landscape.

Empowering your business with cutting-edge IT solutions

At Lucidica our mission is to provide comprehensive, tailored IT solutions that drive your organisation's growth, efficiency, and success. With our expertise and commitment to excellence, we ensure that your IT infrastructure is not just a tool, but a strategic advantage.

We understand that technology is the backbone of modern business. That's why we offer a wide range of services designed to support and enhance your IT infrastructure, including:

- IT Consultation & Support
- Digital Transformation
- IT Procurement
- IT Projects

Our team of experienced professionals is dedicated to delivering solutions that align with your unique business needs and goals, helping you stay ahead in today's competitive market.





IT Consultation & Support

Did you know?

In the UK, the average cost of an IT outage can reach an astonishing £4,300 per minute.

IT SUPPORT (ONSITE & REMOTE)

Keep your business running smoothly with our IT support services, available both onsite and remotely. Our proactive monitoring identifies and resolves issues before they impact your operations. With flexible support options tailored to your unique needs and budget, you can focus on what matters most – growing your business.

- Strategic consulting to align IT with your business goals
- System optimisation for enhanced performance and efficiency
- Technology empowerment to maximise the value of your investments
- Dedicated support to minimise downtime and foster innovation

CYBERSECURITY

In today's digital age, protecting your data, systems, and reputation is non-negotiable. Our comprehensive cybersecurity services fortify your defenses against the latest threats, ensuring your business remains resilient and secure.

Our cybersecurity services include:

Cyber Essentials Certification
Security Audits
Phishing Simulations & User Awareness Testing
Email & Cloud Security
Mobile Device Management

SECURITY PACKAGES

Lucidica offers tailored Microsoft 365 & Google Workspace Security Packages that provide a comprehensive overview of the security levels your business requires, all at a discounted rate. These packages combine native products and third-party services to ensure complete protection for your business data.

With Lucidica managing and monitoring these packages, you can enjoy a cost-effective solution that delivers all-round security, giving you peace of mind and allowing you to focus on growing your business.

Digital Transformation

BUSINESS CONTINUITY & PRODUCTIVITY

Ensure your business thrives in the face of technological advancements and unexpected disruptions. Our solutions enable you to adapt, collaborate, and succeed in today's fast-paced digital world.

- **Backup & Disaster Recovery:** Safeguarding your critical data and ensuring swift recovery if something goes wrong
- **Cloud Solutions:** Scalable, accessible infrastructure for enhanced collaboration
- **Microsoft 365 & Google Workspace:** Empower your workforce with familiar tools that promote productivity and collaboration
- **Business Intelligence & Power BI:** Streamlining processes and harnessing data insights
- **Microsoft Teams Phone:** Enhancing communication with integrated voice capabilities
- **Business AI:** Guiding you through the integration of cutting-edge AI products like CoPilot to optimise operations and drive innovation

WEB SERVICES

Establish a strong online presence with our comprehensive web services. From lightning-fast hosting and seamless domain management to expert support, we keep your web presence shining.

- **Managed Web Hosting:** Fully managed, secure, and reliable hosting solutions
- **Domain Registration & Management:** Hassle-free domain services and expert DNS management
- **SSL Certificates:** Ensuring secure connections and maintaining user trust
- **Web Development:** Modern, responsive websites that showcase your brand, engage your audience, and drive business growth

Digital Transformation

SHAREPOINT INTRANET & ERP

Transform your workplace with a custom-designed SharePoint intranet. Streamline collaboration, automate processes, and keep your data secure with advanced features and seamless Power Automate integration. Leverage SharePoint's powerful integration capabilities to connect with other essential business apps like Xero, Mailchimp, HubSpot, and more, creating a unified digital workspace that boosts productivity and efficiency.

» [Blog](#)
Advantages of Using SharePoint as a CRM.



Collaboration Magic:
Organisations using SharePoint report a 20% increase in employee engagement and a 30% reduction in project completion time.

CLOUD SOLUTIONS WITH MICROSOFT AZURE

Harness the power of Microsoft Azure to optimize and grow your business. Our scalable, secure, and cost-effective cloud solutions help you achieve your goals with ease.

Key benefits of Azure Cloud:

- Enhances and expands existing IT systems without downtime
- Offers improved insights with integrated analytics and business intelligence
- Features flexible services adaptable to changing business requirements
- Supports rapid deployment of applications in the cloud
- Ensures data backup and efficient disaster recovery plans
- Eliminates the need for on-site hardware, reducing IT overhead
- Reduces hacking risks with built-in, multi-layered security
- Suitable for all business sizes, offering scalability and cost optimisation



IT Procurement

HARDWARE SUPPLY & SUPPORT

Get the right tools for the job with our hardware purchasing services. We offer expert advice, competitive pricing, and comprehensive support to keep your equipment up-to-date and reliable.

Our hardware purchasing services include:

- **Expert Product Advice:** Tailored recommendations based on your needs and budget
- **Warranty Coverage:** Emphasis on a standard 3-year warranty with extended options
- **Affordable Solutions:** Offering both new and high-quality refurbished products
- **Hardware Reports:** Ongoing tracking of hardware status to prevent downtime
- **Delivery & Setup:** Comprehensive service including delivery and immediate setup

We supply: Routers, Switches, Cabling, UPSs, Server Cabinets, PCs, Macs, Printers, NASs, Hard Drives, Monitors and more...

RECYCLING SERVICES

Lucidica's hardware recycling service promotes sustainability and supports disadvantaged kids in education. We securely wipe data from your unused devices, and if functional, reconfigure them for donation to [Computer For Kids](#).

If the device cannot be reused, we ensure eco-friendly destruction. Partner with Lucidica to contribute to a greener future and create equal learning opportunities for children in need.

IT Projects

From office moves and data migrations to networking, cabling, and infrastructure redesign, our experienced team guides you through the complexities of IT projects, ensuring smooth transitions, minimal downtime, and scalable solutions that grow with your business.



NETWORKING & CABLING

Lucidica's networking and cabling services provide you with a high-performance network that supports your growing business needs.

We maintain clean and organised cabling for a professional look and easy maintenance. Our robust security measures protect your network from potential threats, giving you peace of mind.

OFFICE MOVE

Lucidica provides comprehensive planning and execution for office moves, guaranteeing a seamless transition. Our team works diligently to minimise downtime, keeping your business running smoothly throughout the move. We handle the expert installation and configuration of your new IT environment, allowing you to settle into your new space without any hassle.

DATA MIGRATIONS

Trust us with your critical data migrations, whether you're moving to a new email platform or cloud service. Our secure and efficient migration strategies minimise risk and ensure data integrity. We ensure a seamless transition to your new platform with minimal disruption to your daily operations.

INFRASTRUCTURE REDESIGN

As your business evolves, Lucidica's infrastructure redesign services create future-proof solutions that accommodate your changing requirements.

We optimise performance and reliability to support your critical operations and implement scalable architectures that grow alongside your business.

Partnerships





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